

PUTTING INFORMATION AT USERS' FINGERTIPS

INTERACTIVE KIOSKS

Webster Library, Concordia University

Montreal, Quebec, Canada, 2017

Concordia University is an English-language institution of higher learning in downtown Montreal, with a diverse student body 46,000 strong. In recent years, Concordia has embraced an organization-wide digital transformation and taken advantage of the opportunity to give its main library facilities a welcome facelift. Accordingly, Webster Library was expanded and renovated, and a number of technological elements were incorporated into the design to help modernize the environment. In an effort to provide users with clear, engaging wayfinding services and instant access to the library catalogue, the university's administrators entrusted the construction and integration of a series of interactive kiosks to the specialists at XYZ.



Description

Nine vertical kiosks (including one double-sided display) and two horizontal kiosks were installed in Concordia's Webster Library. The experts at XYZ developed the units in accordance with the principles of architectural design. Each one comprises a high-performance computer, a proximity sensor, a videoconferencing camera, speakers and a touchscreen. The assembly is cased in a vandal-proof enclosure fixed to the ground with safety screws.

The result? Students now have the entire library catalogue at their fingertips! Strategically located in high-traffic areas, the kiosks double as wayfinding devices, providing useful information on current activities throughout the library.

Expertise

Audio
Video
Control systems
Interactivity
Stage design

Mandate

Principal contractor
Design
Equipment supply
Integration
Calibration and programming

Production

Concordia University